

# Kings Community Sports Hub

## Terms & Conditions

Access to the Gym begins on your desired start date (subject to acceptance by us).

You agree to provide a valid email address, mobile phone, personal details and photograph; you will need to update us on any changes if they occur.

You must be at least 16 years old to use the facilities unaccompanied

Under 16s (but over 13s) may use the facilities but must be supervised at all times by a parent or guardian.

You cannot transfer your membership.

We reserve the right to refuse membership.

You agree to pay all membership fees and charges on time and for the minimum period.

Membership fees are paid by Direct Debit on or just after the day stipulated by you for each calendar month, one month in advance.

The Direct Debit monthly membership fee will be automatically debited which effectively extends your membership by one month each payment. Payments are non-refundable.

This contract entitles you to use all facilities related to your membership package Kings Community Sports Hub on a month by month basis at the agreed monthly rate payable and on the dates and times outlined.

To cancel your membership, please contact either Kings Community Sports Hub or Go Cardless LTD. You will need to give 1 month notice of your decision to cancel in writing. (2 months' notice from date of joining).

Membership fees may be increased at our discretion subject to giving you 30 days written notice via email to the address provided at the time of sign up.

If any Direct Debit is returned unpaid and no cancellation notice has been received you will still be required to pay that month's membership and any possible charges related to this. Go Cardless will then contact you for payment. After this we will assume you have cancelled your contract. Should you wish to re-join you may be required to pay an administration fee.

We may cancel your membership with immediate effect if you commit a material breach of this contract (which would include circumstances where your membership is used by another person) or if in our reasonable opinion continued membership is likely to be against the interests of Kings Community Sports Hub, or Kings College Guildford e.g. abusive or threatening behaviour, vandalism, drunkenness, drug abuse or illegal activity.

We reserve the right to cancel/amend the class format or instructor at any time due to unforeseen circumstances.

We reserve the right to upgrade/change equipment and change the layout of the gym to make optimum use of space and any new equipment bought.

To use the facilities you warrant that you are in good health and capable of training and will abide by your commitments to us outlined in the Physical Activity Readiness Questionnaire and Information Sheets. If you have any doubts about your fitness or your capability to undertake physical exercise we strongly recommend that you take independent medical advice before undertaking any or continuing to take exercise. You agree to stop using our facilities and equipment and inform us if your health changes and seek medical advice.

If your personal or medical details change you must notify us immediately and complete new paperwork.

You must not use the fitness suite or any other areas of the Sports Hub, if you are suffering from any infection or contagious illness.

We strongly recommend that you participate in the induction/group induction offered to every member upon joining before commencing use of our facilities.

It is strictly prohibited to allow your membership to be used by anyone else. We ask that all users must provide a profile photo before access to the facilities.

Access is permitted during normal opening hours which we may at our discretion alter but we will endeavour to give 1 weeks' notice except where the change is temporary.

We reserve the right to temporarily restrict access if in the interests of health and safety.

We reserve the right to temporarily close the Sports Hub or certain areas for maintenance, repairs to equipment or premises, refurbishment, cleaning, local emergencies or school events.

You are responsible for ensuring you correctly operate or use any facility and/or equipment (including adjusting levels or settings). You must consult our staff before use if you are in any doubt. The Gym and surrounding areas, may at times, be unsupervised and we do not accept liability for any harm or injury to you whilst using these areas or our facilities or equipment unless caused by our employees, agents, subcontractors or our negligent act or omission.

You will not abuse the facilities or equipment and you will pay for any damage to our property where you wilfully or negligently cause such damage.

Any property is left on the premises at your own risk. Please ensure you personally have in place suitable and adequate insurance in the event of any theft or damage to your property at the Sports Hub. Items left in or around the Sports Hub are entirely at your own risk unless any loss, damage or theft is caused by the negligence of Kings Community Sports Hub, its employees, agents or sub-contractors.

All enquiries or complaints in the first instance should be sent to us via email [info@kingscollegeguildford.com](mailto:info@kingscollegeguildford.com)

Please note that we have the ability to retain any data that you provide, even if you do not complete your registration/transaction. Such contact details and data may be used to contact you to enquire why you did not complete your registration/transaction or to update you on any new promotions and events.

If booking for classes and you fail to notify us of your non-attendance more than once in every month, we reserve the right to place a temporary ban on you booking and attending classes.

# Gym Rules

- Inductions are advisable and can be booked by speaking to a member of staff. If you decide not to receive an induction but continue to use the gym regardless, you do so at your own risk.
- For safety reasons, bags are not permitted onto the gym floor and should be placed in the storage areas provided.
- correct attire must be worn when exercising i.e. suitable comfortable exercise clothing and appropriate footwear. Clothing such as jeans, boots, flip-flops/sandals or work wear are not permitted. Any member not wearing suitable attire may be asked to leave the gym.
- You may not use the gym whilst under the influence of alcohol, narcotics, tranquilizers or any medication or other substance which may affect your ability to exercise safely.
- You must ensure that all equipment, including bars, dumbbells, weight plates etc...are returned to its original place when finished, failure to do so may result in your membership being terminated.
- Please do not misuse the weights by dropping them on the floor or leaving them against walls and equipment, failure to do so may result in your membership being terminated.
- Please do not take photographs/videos on the premises..
- You must not behave in an aggressive, abusive, anti-social or threatening manner to any member of the team or other gym users. Any one doing so will have their membership terminated immediately and we reserve the right to contact the Police if deemed necessary.
- Please sure that you inform the team of any change of contact and email address or telephone numbers. These changes can also be made in the Members area of the Clubright Membership System.
- By accessing the gym and using the gym equipment members are deemed to have read and understood the terms and conditions of membership.
- Should your Physical Activity Readiness Questionnaire result in you being required to discuss your intention to exercise with your doctor, please be aware that your subscription remains active and any fees collected are non-refundable.
- Smoking, including e- cigarettes are strictly prohibited in all areas of the gym. Any member found to be breach of this rule may have their membership terminated.